

ORIGINAL

NEW APPLICATION



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Arizona Corporation Commission

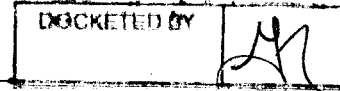
DOCKETED

JUN 20 2014

June 20, 2014

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL



Dear Sir or Madam:

T-01051B-14-0200

Attached for filing is a revision to Qwest Corporation, d/b/a CenturyLink QC, Entity Code

Enclosed for filing with the Commission is an original plus thirteen (13) copies of revisions to CenturyLink's Competitive Exchange and Network Services Tariff.

The following revisions are included in this filing:

Section 5	Page 14
Section 5	Page 15
Section 5	Page 29
Section 5	Page 30
Section 5	Page 31
Section 5	Page 34
Section 5	Page 36
Section 5	Page 98
Section 5	Page 102
Section 5	Page 105
Section 5	Page 106
Section 5	Page 145
Section 5	Page 146
Section 105	Page 6
Section 9	Page 202
Section 9	Page 205
Section 109	Page 243

This filing increases select rates as allowed within the guidelines of Decision 73354. Customers were notified of the increases in their May bills. The effective date of the filing is requested for July 1, 2014.

If you have questions or need additional information regarding this filing, you may call me at (303) 992-5835.

Sincerely,

Dawn Salaver

Dawn Salaver

cc: Reed Peterson, CenturyLink

AZ2014-004 (QC)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.2 LOW USE OPTION SERVICE

A. Description

1. Residential service for which message unit charges are based on the number of local calls placed. The Low Use Option includes an individual exchange access line with touch-tone capabilities. The following optional features are allowed at the rates found elsewhere in this Tariff:

- Caller ID Line Blocking,
- Wire Maintenance
- Toll Restriction

Features other than the above will not be allowed.

2. Calls to directory assistance, 911 and telephone repair service are not subject to message unit charges.

B. Rates and Charges

1. Low Use Option Service[1]

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Residence			
- Each additional individual line	RMN	\$55.00	\$27.50
	AFN	55.00	27.50
		MAXIMUM	CURRENT
	USOC	MONTHLY	MONTHLY
		RATE	RATE
• Residence			
- Each additional individual line	RMN	\$10.62	\$10.20 (I)
	AFN	10.62	10.20 (I)

2. The following message unit charge applies for calls placed within exchanges in the same local calling area.

	CHARGE FOR	
	EACH MESSAGE	
	MAXIMUM	CURRENT
• Residence	\$0.25	\$0.24 (I)

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services during the three years following the 8/21/12 effective date of the decision.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 FLAT RATE SERVICE[1]

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A., apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:

- To install each access line;
- For connecting an access line when changing a grade of service from PBX service.

2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Individual line, each	1FR	\$55.00	\$27.50
• Additional individual line each	AFH	55.00	27.50

3. Business Flat Rate Service

• Individual line, each	1FB	85.00	42.50
• Additional individual line each	AFK	85.00	42.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
2. Residence Flat Rate Service			
• Individual line, each	1FR	\$16.47	\$15.16 (I)
• Additional individual line, each	AFH	30.00	12.48 (I)

3. Business Flat Rate Service

• Individual line, each	1FB	38.00	32.59 (I)
• Additional individual line, each	AFK	91.20	32.59 (I)

4. Nonrecurring Change Charge

See 5.2.A.4.b. for applicable nonrecurring change charges.

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

E. Telephone Assistance Programs Monthly Credit

RESIDENCE – ARIZONA LOW INCOME TELEPHONE ASSISTANCE PROGRAM	CREDIT USOC	CREDIT AMOUNT[1]
• Flat individual line (1FR)	ASGFX[2] ASGF3[2] ASGSX	\$6.09 3.16 2.58 (I)
• Low Use Option (RMN)	ASGFX[2] ASGF3[2] ASGSX	6.09 3.16 1.73 (I)

[1] The monthly credits specified above reflect the applicable credits per A.R.S. 46.703 for service for the Arizona Low-Income Telephone Assistance Program (ALITAP) and reflect the 17% discount. Low-income customers who qualify under ALITAP will receive the federal baseline support amount of \$9.25 in federal Lifeline support. State support under A.R.S. 46.703 would be in addition to this amount.

[2] Credit rates effective October 1, 2013.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

E. Telephone Assistance Programs Monthly Credit (Cont'd)

RESIDENCE - ARIZONA LOW INCOME TELEPHONE ASSISTANCE PROGRAM	CREDIT USOC	CREDIT AMOUNT[1]
• Service Station Line		
- 1-party flat line (1SS)	ASGFX[2,3] ASGF3[2,3] ASGSX	\$6.09 3.16 2.58 (I)
- 4-party flat line (4SS)	ASGFX[2,3] ASGFZ[2,3] ASGSZ	6.09 3.16 2.18 (I)
• Maintenance of Inside Wire (WMR/OWM)	ASGSW	0.81

[1] The monthly credits specified above reflect the applicable credits per A.R.S. 46.703 for service for the Arizona Low-Income Telephone Assistance Program (ALITAP) and reflect the 17% discount. Low-income customers who qualify under ALITAP will receive the federal baseline support amount of \$9.25 in federal Lifeline support. State support under A.R.S. 46.703 would be in addition to this amount.

[2] Obsolete Service Station Line is found in 105.2.5.

[3] Credit rates effective October 1, 2013.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

E. Telephone Assistance Programs Monthly Credit (Cont'd)

RESIDENCE – FOR THE MEDICALLY NEEDY TELEPHONE ASSISTANCE PROGRAM	CREDIT USOC	CREDIT AMOUNT
• Flat individual line (1FR)	ASGFX[1,2] ASGFM[1,2] ASGSM[3]	\$ 6.09 3.16 12.00 (I)

[1] The monthly federal credits represent \$6.09 for baseline FCC Lifeline support and an additional \$3.16 FCC Lifeline support. The total Federal Lifeline support amount cannot exceed \$9.25. See Tribal Lifeline for expanded federal lifeline benefits available to residents living on Tribal lands.

[2] Credit rates effective October 1, 2013.

[3] Credit rates effective July 1, 2014.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

F. Tribal Lifeline (Cont'd)

3. Monthly Credit[1]

	CREDIT USOC[2]	CREDIT AMOUNT[3]
• Flat individual line (1FR)		
- Base Rate Area	ASGFT	\$11.00 (I)
- Exchange Zone 1	ASGFT	11.50 (I)
- Exchange Zone 2	ASGFT	12.50 (I)

[1] The ASGFX and ASGF2 credits from the Lifeline Assistance Program totaling \$9.25 apply in addition to the Tribal Lifeline credit. The FCC Tribal Lifeline Program consists of monthly federal baseline support of \$6.09 (ASGFX) + \$3.16(ASGF2) FCC Lifeline support. The Tribal Lifeline Credit is up to \$25.00, but no more than necessary to reduce the Tribal Lifeline rate to \$1.00.

[2] The credit amount is calculated by adding the 1FR rate of \$15.16 and any applicable zone charge plus the \$6.09 subscriber line charge together. The ASGFX and ASGF2 credits totaling \$9.25 are subtracted from the total and the remaining difference less \$1.00, which is the minimum Tribal Lifeline rate allowed, is the credit amount. For example: Tribal Lifeline customer in Exchange Zone 2, $(\$15.16 + \$1.50 + 6.09 = \$22.75 - \$9.25 = \$13.50 - \$1.00) = \$12.50$ credit. (T)

[3] Credit rates effective October 1, 2013. (T)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.8 HOME BUSINESS LINE (HBL) SERVICE (Cont'd)

C. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• <i>HOME BUSINESS LINE</i> , each	BHS	\$85.00	\$42.50
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• <i>HOME BUSINESS LINE</i> , each	BHS	\$108.09	\$37.33 (I)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Hot Line	HLA	\$ 5.25	\$1.75
• Last Call Return	NSQ	7.50	3.85
• NO SOLICITATION	SB5	19.35	6.45
• Priority Call	NSK	9.00	3.75
• Remote Access Forwarding	AFD	21.75	9.00
• Scheduled Forwarding	ATF	24.75	10.00
• Selective Call Forwarding	NCE	9.00	4.35
• Selective Call Waiting	S7W, S7Y	22.50	8.00
• Speed Calling, 8-number capacity	E8C	7.50	3.85
• Speed Calling, 30-number capacity	E3D	12.00	5.50
• Three-Way Calling	ESC	10.50	6.60 (I)
• Warm Line	WLS	6.75	2.25
• Wireless Extension	HME	13.35	4.45

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Abbreviated Access, one-digit			
- Each shared speed call list	EV5	—	—
- Each line arranged	EV4	\$ 0.75	\$0.25
• Abbreviated Access, two-digit			
- Each shared speed call list	EV9	—	—
- Each line arranged	EV8	0.75	0.25
• Call Curfew	RCU	10.35	3.45
• Call Forwarding			
- Busy Line	EVO	0.90	0.30
- Busy Line (expanded)	FBJ	0.90	0.30
- Busy Line (programmable)	ERB	4.80	1.60
- Busy Line/Don't Answer	EVK	2.55	0.85
- Busy Line/Don't Answer (expanded)	FVJ	2.55	0.85
- Don't Answer	EVD	1.95	0.65
- Don't Answer (expanded)	FDJ	1.95	0.65
- Don't Answer (programmable)	ERD	6.30	2.10
- Variable	ESM	7.50	3.75
- No call completion option	FOQ	—	—
• Call Rejection	NSY	12.00	5.50
• Call Transfer	EO3	16.50	6.50
• Call Waiting	ESX, N2W	7.50	5.80 (I)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Selective Call Forwarding	NCE	\$ 6.75	\$4.25
• Selective Call Waiting	S7W,S7Y	9.00	4.80
• Speed Calling, 8-number capacity	E8C	5.25	3.10
• Speed Calling, 30-number capacity	E3D	7.50	4.50
• Three-Way Calling	ESC	7.50	5.26 (I)
• Warm Line	WLS	6.75	2.25
• Wireless Extension	HME	13.35	4.45
- Discounted[1]	—	10.35	3.45

[1] Discounted rate applies when this feature is added as a part of *CUSTOMCHOICE*.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.1. (Cont'd)

b. Custom Calling Services, per occurrence

	MONTHLY CHARGE	
	MAXIMUM	CURRENT
• Call Trace, Pay per use basis per activation[1]		
- Business	\$6.00	\$3.12 (I)
- Residence	6.00	3.12 (I)
• Continuous Redial, Pay per use basis per activation[2]		
- Business	2.25	1.16 (I)
- Residence	2.25	1.16 (I)
• Last Call Return, Pay per use basis per activation[3]		
- Business	2.25	1.16 (I)
- Residence	2.25	1.16 (I)
• Three-Way Calling, Pay per use basis per activation[4]		
- Business	2.25	1.16 (I)
- Residence	2.25	1.16 (I)

[1] Pay per use charge will not apply if the trace is not successful.

[2] Pay per use charge applies per activation regardless of whether the call is completed.

[3] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return can be placed.

[4] Pay per use charge applies per activation regardless if the third party is added to the existing conversation.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

J. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional Listings, each			
- Business[1]	CLT	\$7.50	\$4.75
- Residence[1]	RLT	3.75	2.24 (I)
• Alpha Listing, each			
- Business	RNCAF	7.50	4.75
- Residence	RNCAF	3.75	2.24 (I)
• Client Main Listing, each			
- Business	LBS	7.50	4.75
- Residence	LRS	3.75	2.24 (I)
• E-Mail Address Listing, each			
- Residence	EM6	3.75	2.24 (I)
• URL Address Listing, each			
- Residence	NL1	3.75	2.24 (I)
• Listing Packages			
E-Mail/URL Address Listing, each			
- Residence	L9GEU	6.75	2.80
• Foreign Listings, each			
- Business[2]	FAL	—	[2]
- Residence[2]	FAL	—	[2]
• Informational Listings, each			
- Residence	XLL	\$3.75	2.24 (I)

[1] For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing (USOCs: FAL, CLT, RLT) will be waived for customers in Area Code 520 who subscribe to *MARKET EXPANSION LINE* Service, as specified in 5.4.4.B.7.c., preceding.

[2] The Foreign Listing (FAL) in this State takes the appropriate Additional Listing (CLT or RLT) rate as shown above. Should the FAL be in another State, then that State's CLT or RLT rate apply.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

J. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each Listing changed to Nonpublished Service			
- Residence	NPU	\$1.12	\$1.08 (I)
- Business	NPU	4.65	2.84 (I)
• Each Listing changed to Nonlisted Service			
- Residence	NLT	0.68	0.66 (I)
- Business	NLT	3.60	2.24 (I)
• WATS Listings, each			
- Business	SZS	7.50	4.75
• Telephone Answering Service Bureau Patron Line Listing, each	9FK	18.60	6.20
• "No Solicitation" Listing			
- Residence	NSW	0.75	0.25
• Change in Primary Listing			
- Business	N/A		—
- Residence	N/A		—

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. Service Stations

For description and application of rates and charges, see 5.2.5.

		MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
Each Service Station Line Connected[1]			
• Residence			
- 4-party line	4SS	\$13.37	\$12.84 (I)

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G. Rates and Charges (Cont'd)

9. The following rates and charges apply, as appropriate, for 911 Services:

a. B911 Service Access Line

	USOC	NONRECURRING MAXIMUM CHARGE	MONTHLY MAXIMUM RATE
• 911 access line, each	91L	\$ 50.00	\$ 50.00

b. C911 Service Access Line

• 911 access line, each	91L	50.00	50.00
• CO feature package, each business exchange access line equipped	B92	974.20	160.31

	USOC	NONRECURRING CURRENT CHARGE	MONTHLY CURRENT RATE
• 911 access line, each[1]	91L	\$ 50.00	\$ 32.59 (I)

b. C911 Service Access Line

• 911 access line, each[1]	91L	50.00	32.59 (I)
• CO feature package, each business exchange access line equipped	B92	974.20	160.31

[1] Service also includes rates and charges for Hunting as found in Section 5.4.

(T)

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G.9.c. (Cont'd)

(4) E911 Access Line

(a) An E911 access line is a 911 facility which:

- Terminates at a location other than a PSAP,
- Does not have access to the ANI or Master Controller; and
- Is arranged for incoming calls only except as it may obtain dial tone by means of depressing the switchhook following completion of a call transfer by the controlling PSAP location. The controlling PSAP may drop off the line once the connection has been established.

(b) The following rates and charges apply when an E911 access line terminates at a location other than a PSAP.

	USOC	NONRECURRING MAXIMUM CHARGE	MONTHLY MAXIMUM RATE
• E911 access line, each[1]	E9J	\$50.00	\$50.00

	USOC	NONRECURRING CURRENT CHARGE	MONTHLY CURRENT RATE
• E911 access line, each[2]	E9J	\$50.00	\$32.59 (I)

[1] Service also includes rates and charges for Hunting as found in Section 5.

(T)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.3 EMERGENCY ALARM AND REPORTING SERVICE

A. Public Emergency Reporting Service - Small Office (Cont'd)

2. Rates and Charges

a. Public Emergency Reporting Service - Small Office

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Main telephone line at emergency reporting headquarters	1VS	\$254.00	\$127.00
• Common equipment at the CO to actuate remote signal control equipment, each	PN8	23.00	11.50
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Main telephone line at emergency reporting headquarters	1VS	\$95.40	\$32.59 (I)
• Common equipment at the CO to actuate remote signal control equipment, each	PN8	10.95	3.65

b. Where the customer-owned signal is not on the same premises as one of the emergency reporting telephones, regular exchange service extension mileage charges will apply to the circuit to the signal location.

c. Rates and charges for Public Emergency Reporting Service do not include provision of telephones nor signal control equipment.